

Meet IHI Rapid Response Team standards Reduce “Out of ICU” patient codes from 6 to 1

Parkview Health System, a six-hospital community health system in Fort Wayne, Indiana, has implemented Rapid Response Teams in compliance with Institute of Healthcare Improvement (IHI) standards. Using Remote Presence Robots, Parkview expanded the role of their centralized remote intensivists beyond the ICU and onto patient floors throughout the hospital as members of the Rapid Response Team.



BENEFITS OF REMOTE PRESENCE

- Compliance with IHI RRT standards
- Dramatically reduce arrests outside the ICU
- Faster physician presence at the bedside
- More timely care interventions
- Physician to physician communications with the attending

“ The RP-7 Robot extends the skills and expertise of our intensivists to support Rapid Response calls throughout the hospital. Having a physician on the team is making a big difference. Early results show that our intensivists:

- provided immediate care orders in **70% of cases**
- transferred patients to the ICU in **43% of cases, and**
- decreased ‘Out of ICU’ cardiac arrests from an average of **6 to 1 a month.**

Fewer codes mean fewer deaths as well as significantly fewer ICU days. Floor nurses are so pleased with this solution that, in addition to our RRT participation, they have now incorporated our intensivists (via the Robot) in all after-hours code-blue situations. On one recent occasion Dr. Zehr, a remote intensivist, provided virtual side-by-side coaching to a young resident experiencing his first code-blue situation. I have no doubt that through Remote Presence technology we are saving lives and improving outcomes! ”

– Brian Youn, MD



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